

**Tender Document for Procurement of
AI Based Surveillance Camera for
detecting illegal entry of poachers to
Similipal Tiger Reserve/Kuldiha
Sanctuary/ Hadagarh Sanctuary**



Disclaimer

The information contained in this Tender Document or subsequently provided to Bidder(s) whether verbally or in documentary form by or on behalf of the Deputy Director, Similipal South WL Division or any of their employees or advisors, is provided to the Bidder(s) on the terms and conditions set out in this Tender Document and all other terms and conditions subject to which such information is provided.

This Tender Document is not an agreement / contract and is not an offer or invitation by the Tendering Authority to any party other than the bidder who are eligible to submit the Bids ("Bidders"). The principle of this Tender Document is to provide the Bidder(s) with information to support the formulation of their Proposals. This Tender Document does not purport to contain all the information each Bidder may entail. This Document may not be apposite for all persons, and it is not possible for Tendering Authority, its employees, or advisors to consider the investment objectives, financial situation, and needs of each Bidder who reads or uses this Tender Document. Each Bidder should conduct its own investigations and analysis and should check the accuracy, reliability and completeness of the information in this Document and where necessary obtain independent advice from appropriate sources. The Tendering Authority, its employees and advisors make no representation or warranty and shall incur no liability under any law, statute, rules or regulations as to the accuracy, reliability or completeness of this Document. The Tendering Authority may in its absolute discretion, but without being under any obligation to do so, update, improve or supplement the information in this Tender Document.



Tender for "Procurement of AI Based Surveillance Camera for detecting illegal entry of poachers to Similipal Tiger Reserve/Kuldiha Sanctuary/ Hadagarh Sanctuary"

Table 1: Tender Schedule

E procurement Bid Id No.	DD South-BPD-17/2025-26
Issuing Authority	Deputy Director, Similipal South Wildlife Division
Date of Issue	02.03.2026
Last date of receiving of Tender Documents	09.03.2026
Last date and time for submission of bids	09.03.2026 up to 05.00 P.M
Date and time for technical bid opening	10.03.2026 at 11.00 A.M
Date and time for technical presentation & product demonstration	10.03.2026 at 11.30 A.M onwards
Date and time for financial bid opening and evaluation	13.03.2026 at 11.00 P.M onwards



The Deputy Director, Similipal South Wildlife Division, Baripada, Mayurbhanj, Odisha hereinafter called as 'Authority' on behalf of Governor of Odisha invites tender(s) in two-bid format for **"Procurement of AI Based Surveillance Camera for detecting illegal entry of poachers to Similipal Tiger Reserve/Kuldiha Sanctuary/ Hadgarh Sanctuary"** as per the specification given in the tender as Annexure(s)

The tender document can be downloaded from government of Odisha e-procurement website at URL Link: <https://www.tenderodisha.gov.in>

Scope of Work:

The scope covers supply of **AI Based Surveillance Camera**, as per given specifications, Documents (Manuals) & Training, and safe delivery to the point of installation. The scope of the work includes:

Component-I

- i. AI enabled camera traps for use in the forests to monitor poachers, timber smugglers & wildlife.

Component-II

- ii. Real time data transmission System through Android or iOS application (Camera Alert system).

1. Detail Terms and Condition:

Detailed Terms and Condition for Tender for **"Procurement of AI Based Surveillance Camera for detecting illegal entry of poachers to Similipal Tiger Reserve/Kuldiha Sanctuary/ Hadgarh Sanctuary"** are as under:

A. Technical Bid

- 1.1 The AI algorithms shall be designed in such a way that it will detect the moving objects in front and give instant alert to the control room through app based system or any other mode on real or near real time basis.
- 1.2 The cameras shall able to work in outdoor environment condition and significantly have more durability while working in the inhospitable environment inside deep forested areas. The cameras and apparatus to be sufficiently have strong water proofing solution to make it function during extremely wet condition.
- 1.3 Camera must be programmed to auto capture any object moving in front of it and enable to segregate human, animals, vehicle and other objects. The camera shall have IR sensor rather than white flash and shall not emit any light while in operation, in order to keep it away from the eye of the poachers and wild animals from unnecessary damage and theft.
- 1.4 The hardware of the camera shall be designed to camouflage in the forest ecosystem to protect it from theft by any unscrupulous & antisocial elements.
- 1.5 The camera shall be ergonomically designed to be fixed in any trees or vertical surface for effective capture.

Procurement of AI Based Surveillance Camera for detecting illegal entry of poachers



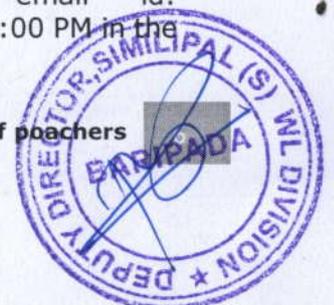
- 1.6 The camera shall be effectively programmed with software to transmit the real time alert through registered mobile number or through app.
- 1.7 The photographs so captured in the camera shall have date, time & place stamp for record and reference.
- 1.8 The battery life of the camera shall be extraordinarily long in order to avoid frequent replacement in the difficult terrain.
- 1.9 The size of the camera shall be compact and smaller in size for easy handling and secretive deployment.
- 1.10 The specifications of the cameras and the warranty of all the hardware are to be indicated.
- 1.11 Technical bid should contain technical details provided along with relevant supporting Documents attached such as technical specifications, technical compliance, and data sheets.
- 1.12 Minimum one years of warranty on the product. Tenderer/Bidder will have to quote for extended comprehensive warranty for the product on expiry of warranty period. However, the contract for extended warranty period will be awarded, if required.
- 1.13 The bidder shall be able to provide assistance for routine servicing/ troubleshooting/ setting/ adjustments etc. to ensure smooth and trouble free working of each camera, other components and the system as a whole during comprehensive warranty. The complete hardware and software support to be extended by the bidder.

B. Financial Bid

- 1.14 Financial bid(s) of the only technically qualified tenderer(s) will be opened in online for financial evaluation. Prices should be inclusive of all Taxes & Duties, as applicable. The financial bid(s) will be evaluated on the basis of the total cost as quoted.
- 1.15 Financial bid will be opened day after the technical bidding date i.e. 13.03.2026 at 11.00 A.M in the office of the Deputy Director, Similipal South Wildlife Division, Baripada in presence of the bidder or their representative.

C. General Term & Condition

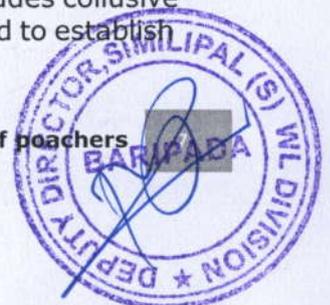
- 1.16 Bids shall be received only "online" on or before dt.09.03.2026 at 5.00 P.M.
- 1.17 The bidder should not be under liquidation, court receivership or similar proceedings, should not be bankrupt. Bidder to upload undertaking to this effect with bid.
- 1.18 In case of poor quality of the materials detected by the Purchasers, next higher bidder will be ordered subject to satisfaction over the quality of materials as examination by the Purchaser.
- 1.19 The Authority reserves the right to withdraw or relax any of the terms and conditions mentioned above to overcome the problem encountered at a larger scale.
- 1.20 All pre-bid queries have to be submitted in writing to Deputy Director, Similipal South Wildlife Division, Baripada through official email id: dfo.similipalsouthwl@odisha.gov.in on or before 05.03.2026 by 01:00 PM in the format given below on the letter head of the company.



Sr. No	Page No.	Clause/ Point No.	Subject	Clarification Sought	Remarks If any	
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No queries will be entertained after this allotted time frame. If it is considered necessary to modify the Technical Specifications or any Tender conditions, the same shall be carried out. The modified tender documents will again be uploaded on the website www.tenderodisha.gov.in for the information of all prospective tenderers.

- 1.21 All the pages of the Technical / Financial Bid format shall be page numbered and all the relevant supporting documents as required must be enclosed along with tender.
- 1.22 Payment Terms: 100% payment of the order value shall be released after the receipt of material in good condition at the delivery location and after inspection. No advance payment will be made under any circumstances.
- 1.23 The system should confirm highest standards of the engineering design and workmanship. The system should perform well without much degradation for the service life of at least 5 years from the date of purchase.
- 1.24 The bidder shall supply the complete demand within 30 days from the placement of order.
- 1.25 The Purchaser reserves the right to increase or decrease the quantity to be ordered up to 25 percent of bid quantity at the time of placement of contract. The purchaser also reserves the right to increase the ordered quantity by up to 25% of the contracted quantity during the currency of the contract at the contracted rates. Bidders are bound to accept the orders accordingly.
- 1.26 By submitting bid application with sign and seal in every page, every bidder shall be considered to have read the "Mandatory Terms and Conditions for technical qualification" carefully & given his consent to abide by the aforementioned terms & conditions.
- 1.27 Quotation/ financial bid should be valid till 180 days from the date of opening of financial bid.
- 2.1 **Termination for Default:** The 'Authority' may, without prejudice to any other remedy for breach of contract, by written notice of default sent to the Bidder, terminate the Contract in whole or in part: If the Bidder fails to deliver any or all of the Goods within the period(s) specified in the Contract, or within any extension thereof granted by the Purchaser; or If the Bidder fails to perform any other obligation(s) under the Contract. If the Bidder, in the judgment of the purchaser, has engaged in corrupt or fraudulent practices in competing for or in executing the contract. For the purpose of this clause: "Corrupt practice" means the offering, giving, receiving, or soliciting of anything of value to influence the action of a public official in the procurement process or in contract execution. "fraudulent practice" means a misrepresentation of facts in order to influence a procurement process or the execution or a contract to the detriment of the borrower and includes collusive practice among bidders (prior to or after bid submission) designed to establish



bid prices at artificial non-competitive levels and to deprive the borrower of the benefits of free and open competition. In the event the Purchaser terminates the Contract in whole or in part, the Purchaser may procure, upon such terms and in such manner as it deems appropriate, Goods or services similar to those undelivered, and the Bidder shall be liable to the Purchaser for any excess costs for such similar Goods or services. However, the Bidder shall continue the performance of the Contract to the extent not terminated. The contractor/bidder shall not display the photographs & content of the work and also will not take advantage through publicity of the work without written permission of the Authority. Non-Compliance to this may result in the blacklisted of firm. The incomplete and conditional tender will be rejected. Quoting unrealistic rates will also be treated as a disqualification.

- 2.2 **Force Majeure:** In no event shall either Party have any liability for failure to comply with this Agreement, if such failure results directly from the occurrence of any contingency beyond the reasonable control of the Party, including, without limitation, strike or other labour disturbance, riot, major power failure, war, natural calamities including but not limited to floods, earthquakes, fire, volcanic eruptions, epidemics, National Emergency, interference by any government or governmental agency, embargo, seizure, or enactment or abolition of any law, statute, ordinance, rule, or regulation (each a " Force Majeure Event"). In the event that either Party is unable to perform any of its obligations under this Agreement because of a Force Majeure Event, the Party who has been so affected shall as soon as may be, after coming to know of the Force Majeure Event, inform the other Party and shall take reasonable steps to resume performance as soon as may be after the cessation of the Force Majeure Event. If the period of non-performance due to a Force Majeure Event exceeds thirty (30) days, the Party whose ability to perform has been so affected may, by giving written notice, terminate this Agreement.
- 2.3 The bidder has to submit the non-refundable tender paper cost of Rs.10,000/- (Rupees Ten Thousand only) and earnest money deposit of Rs.1,00,000/- (Rupees One lakh only) which is refundable by way of e payment in the website. The demand draft for earnest money deposit must be with the technical bid. Any Technical-Bid found without the Earnest Money Deposit (EMD) will be rejected. The Authority will not be liable to pay any interest on such an amount. The Earnest Money Deposit (EMD) shall be forfeited, if the tenderer withdraws its bid during the period of tender validity. The Earnest Money Deposit (EMD) of the tenderer, whose tender has been accepted, will be returned on the submission of the Performance Security. Earnest Money Deposit (EMD) of the successful tenderer shall be forfeited, if it refuses or neglects to execute the order or fails to furnish the required performance security within the time frame as specified by the Institute. After the award of the contract to the successful tenderer, the Earnest Money Deposit (EMD) of all the unsuccessful tenderer(s) will be refunded within 30 days.



- 2.4 Performance Security PBG (3% of the contract value) should remain valid for a period of sixty days beyond the date of warranty period of the product supplied. The same will be released only after expiration of the validity. The bank guarantee is to be given as per the format attached with this Tender. The successful contractor has to sign an agreement within 7 days from the date of issue of purchase order (PO) on the stamp paper of appropriate value as per format given herein.
- 2.5 The incomplete and conditional tenders will be rejected. Quoting of unrealistic rates will also be treated as disqualification.
- 2.6 Bidder shall not be permitted to withdraw his/her offer or modify the terms and conditions thereof after acceptance of tender. In case the Bidder fails to observe and comply with the stipulations made herein or backs out after quoting the rate, the aforesaid amount of Earnest Money Deposit and Performance Guarantee will be forfeited by the 'Authority'. Besides this, the Bidder will also be liable to be debarred/blacklisted from participating in the tendering process of the 'Authority' in future and/or suitable penalty will be levied.
- 2.7 Normally no extensions of the scheduled delivery or completion dates should be granted except where events constituting force majeure, as provided in the contract, have occurred or the other circumstances demands for.
- 2.8 All the applicable taxes are to be paid by the Bidder/Firm. Price should be quoted accordingly. No price variation shall be allowed during the contract.
- 2.9 On receipt of intimation from the 'Authority' of the acceptance of his/their Tender, the successful Tenderer shall be bound to implement the contract and within 7 days thereof, the successful Tenderer shall sign an agreement and the Schedule of terms and conditions but the written acceptance by the 'Authority' of a tender will constitute a binding contract between the 'Authority' and the person so Tendering whether such formal agreement is or not subsequently executed.
- 2.10 Minimum 3 days of Training Programme needs to be scheduled/arranged by the supplier, without any additional extra charges. The supplier shall provide training with followed by field demonstration at various Wildlife ranges of the Deputy Director, Similipal South Wildlife Division, Baripada for operation and maintenance of the product/system.
- 2.11 Guarantee/Warranty Duly signed and stamped certificate of at least 01year comprehensive onsite warranty as per Annexure-B should be attached with the technical bid. Successful firm will be required to agree for payment of penalty for exceeding permissible downtime during Guarantee / Warranty period.
- 2.12 The material found defective upon opening by the supplier representative in presence of technical committee as constituted by the 'Authority' or not as per tendered specifications will be lifted back at the cost and risk of the supplier from the delivery site.



2.13 Arbitration

- a. In the event of failure to carry out the contractual obligations, with in the stipulated period or extended period and determination of the contract for any reason. Violation of the warranties etc. the 'Authority' shall have the right to carry out the unfinished obligation at the exclusive cost and risk of the bidder/firm, after due notice and the difference so accrued shall be recoverable from the bidder/firm.
- b. The provision of the Arbitration and conciliation Act, 1996 or as at relevant time and of rules framed there under and any statutory modifications thereof shall be deemed to apply and be incorporated in this agreement.
- c. Upon every or any such reference, the cost of any incidentals to the reference and award(s) respectively shall be at the reasonable discretion of the Arbitrators or in the event of their not agreeing, of the Umpire appointed the amount thereof or direct the same to be fixed as between solicitors and client or as between parties and shall be direct by whom and in what manner the same shall be borne and paid.
- d. Panel of arbitrators will be provided by the 'Authority' out of which the bidder will have to select one.
- e. The bidder shall have no objection if the officer who has dealt with the case at any stage is nominated as an arbitrator. Further, that one of the arbitrator's shall be Accounts Expert.
- f. In case of vacancy being caused due to resignation, death or incapacity of the arbitrator's to function as such, the same shall be provided in the aforesaid manner and the new arbitrator's shall proceed from the stage at which vacancy is caused.

2.14 All disputes shall be subject to the jurisdiction of the Court of Law at Baripada, Mayurbhanj, Odisha

2. Pre-qualification Criteria for Eligible Bidders:

Any false and/or inadequate information can result in rejection of the tender. While deciding on the selection of suppliers, emphasis will be given on the design, specification of the product. Decision of the 'Authority' with regard to selection of contractors will be final. The 'Authority' is not bound to assign any reasons thereof. The following are the criteria:

- i. Experience Criteria: The Bidder or its OEM {themselves or through reseller(s)} should have manufactured and supplied same or similar Category Products to any Central / State Govt. Organization /PSU for last 3 years before the bid opening date. Copies of relevant contracts to be submitted along with bid in support of having supplied some quantity during each of the year.
- ii. The bidder shall have registered office in India. The certificate to this effect should be submitted.



However, preference will be given to the bidder in selection during technical bidding if the bidder have the following criteria;

- i. Who shall have the supply history of same product to any of the state forest department in India and found successful in its operation. Letter or certificate to validate the same to be furnished along with the tender documents.

3. Method of Selection

- i. The tender shall be prepared and submitted in two parts, viz, Part-I containing Technical and Commercial details of the offer and consent of the Contractor for terms and conditions of the tender and Part-II containing Prices only (Financial Bid).
- ii. Telegraphic, Fax and E mail tenders will not be accepted.
- ii. Insertions, post scripts, additions and alterations shall not be valid unless confirmed by the tenderers signature. All copies of the tenders should be completed in all respects with all attachments/enclosures/annexures.
- iii. The Authority will evaluate the tenders, strictly on the basis of the terms & conditions incorporated in the tender document with the terms & conditions etc. as stipulated by the tenderer(s) in their tender to determine whether these are compliance in all respects, as specified in the tender document.
- iv. During the evaluation / scrutiny of the tenders, at any stage, if it is found that any of the tenderer(s) terms and conditions are not compliance with tender document, 'Authority' may seek the clarification within the specified target time and if the tenderer fails to reply / or not agree / accept the terms & conditions, their tender will be treated as unresponsive and it is liable for rejection.
- v. Evaluation of the proposals shall be done in two stages as: Technical-Bid/ Evaluation and Financial-Bid/ Evaluation. Technical evaluation of the proposals shall be done on the basis of essential pre-qualification criteria and the required Technical Specification. The Financial-Bid of the only technically qualified tenderer(s) will be opened on fixed date and time.
- vi. A technical committee will be constituted by the authority to scrutinize the bidding documents as per the technical requirement specified in this tender or part of tender documents. The technical committee will also verify the technical specification of the hardware, software as proposed by the participating bidder and select the best with and latest available hardware and software in this segment which will meet the requirement. The decision of the committee will be final and binding upon the parties.
- vii. The participating bidder have to demonstrate their product before the technical committee along with a technical presentation before the technical committee. The intended product kept 3 days in field condition to check the workability of the product.
- viii. Only bidder with valid documents and products meeting the technical standard of the intended product verified through the product demonstration will be allowed to participate the financial bid.



4. Award of Tender

- Bidder quoted with lowest price (L1) will be awarded with the tender for procurement of AI Based Surveillance Camera for detecting illegal entry of poachers.
- Separate purchase order will be issued by the DFO, Balasore WL Division, DFO, Keonjhar WL Division, DFO, Rairangpur Forest Division, DFO, Karanjia Forest Division and Both of DD, Similipal South WL/ North WL division based on their fund availability on the final quoted price.
- The payment shall be made by the respective DFOs/DDs as per the payment terms subject to availability of funds.

5. Technical Requirement:

Minimum technical requirement of various components of the AI Based Surveillance Camera for detecting illegal entry of poachers

Enclosure:

- IP67-rated rugged enclosure
- Camouflaged
- Design for harsh forest conditions

Power System:

- Integrated minimum of 20Ah Li-Ion battery
- Ultra-low-power, event-driven operation
- Battery Life: minimum 6 months per charge.

Imaging & Illumination:

- High-resolution camera optimized for day and night
- Detection Range: minimum 15 meters
- Night Illumination: IR LEDs with very minimum visibility.

AI integration:

- Fully offline on-device AI inference
- Detection classes: People, Vehicles, Wild animals with name.
- Images automatically segregated on SD card by class.

Connectivity:

- Cellular (4G/LTE)
- Event-based data transmission only
- Local storage fall back during network outages.
- Wifi based connectivity (optional)

Storage:

- High-endurance SD card
- Secure cloud storage hosted in India

Procurement of AI Based Surveillance Camera for detecting illegal entry of poachers



Software Platform:

- Mobile app for real-time alerts and image review
- Web dashboard for fleet management and analytics

Security & Privacy

- Encrypted data transmission
- Privacy-first, edge-filtered design

Form Factor:

- Single, self-contained outdoor unit

Applications:

- Anti-poaching and intrusion detection
- Human-wildlife conflict mitigation
- Wildlife corridor and movement monitoring
- Remote perimeter surveillance

Other Software Specifications:

- i. Instant Transmit data (image and meta data) (< 1 min)
- ii. Dashboard: A web application for monitoring alerts, analytics on captured images, and providing an AI chat bot for data-related queries.
- iii. Mobile App: A mobile application for Android and iOS that alerts users in real-time while they are in the field.



Financial Bid (Tentative BOQ)

Sl. No.	Name of the Component	Qty.	Unit Price	Total Price	Rate of GST	Amount of GST	Total Price (with all Taxes)
1	AI enabled Camera Alert System	450					
2	Annual subscription/package (1 st year for both GSM/satellite)						
3	Annual Maintenance & extended warranty						
4	Total						

Note:

1. All the documents should be paged numbered and above format is filled according, failing which the tender will be cancelled
2. I/We have gone through the entire terms & conditions as stipulated in the tender document and confirm to accept and abide the same.
3. The Rate & Amount quoted above should be inclusive of GST, transportations and all other charges or taxes.
4. No other charges would be payable by the tender inviting 'Authority'.



Check List

Sl. No.	Detail	Yes/No	Documentary Proof (Page No.)
1.	EMD		
2	Tender Fee		
3	Tender Acceptance Letter		
4	Certificate of experience if any		
5	Certificate of satisfactory performance of system from any of the client to which the product has supplied if any.		
6	Technical Specifications		
7	Annexures-A, B, C, D, E, F(<i>as per the pro-forma provided with the tender document</i>)		
8	Financial Bid		

Note: The 'Authority' reserves the right to accept/reject any or all tenders without assigning any reason thereof and also to reject the material if the same is not found conforming to the specifications, with further right to affect risk and cost of the purchases.

**Seal and Signature of Authorized
Signatory of Tenderer**

Procurement of AI Based Surveillance Camera for detecting illegal entry of poachers



Annexure-A

Tender Acceptance Letter

(To be given on Company Letter Head)

Date:

To,

Sub: Acceptance of Terms & Conditions of Tender.

Tender Reference No: _____

Name of Tender / Work: -

Sir,

1. I/ We have downloaded / obtained the tender document for the above mentioned 'Tender/Work' from the web site namely:

_____ as per your advertisement, given in the above mentioned website.

2. I / We hereby certify that I / we have read the entire terms and conditions of the tender documents (including all documents like annexure(s), etc.,), which form part of the contract agreement and I / we shall abide hereby by the terms / conditions / clauses contained therein.

3. The corrigendum(s) issued from time to time by your department/ organization too has also been taken into consideration, while submitting this acceptance letter.

4. I / We hereby unconditionally accept the tender document conditions of above-mentioned tender document / corrigendum(s) in its totality / entirety.

5. In case any provisions of this tender are found violated, then your department/ organization shall without prejudice to any other right or remedy be at liberty to reject this tender/bid including the forfeiture of the full said earnest money deposit absolutely.

Yours Faithfully,

(Signature of the Bidder, with Official Seal)

Procurement of AI Based Surveillance Camera for detecting illegal entry of poachers



Annexure-B

UNDERTAKING

It is certified that my Firm/Agency/Company has never been black listed by the any of the Government Departments/Autonomous Institutions/Universities/Public Sector Undertaking of the Government of India or any State Government or reputed educational institutions and no criminal case is pending against the said Firm/Agency/Company.

Signature of the Authorized Signatory -----

Name of the Signatory-----

Name of the Firm/Agency/Contractor-----

Seal of the Firm/Agency/Contractor-----

Place-----

Date-----

Procurement of AI Based Surveillance Camera for detecting illegal entry of poachers



Annexure-C

Technical Specification

Sr. No	Items	Fully Compliance (Yes/ No)	Make and Model	Page Numbers	Remarks
1	Enclosure				
2	Power System				
3	Imaging & Illumination				
4	AI integration				
5	Connectivity				
6	Storage				
7	Software platform				
8	Form Factor				
9	Application				



Annexure-D

CERTIFICATE OF GUARANTEE/WARRANTY

(This certificate may be reproduced)

- i) I/We certify that the guarantee/warranty shall be starting from the date of handover of the equipment therewith covered under the Supply order in working Condition. During the guarantee/warranty period I/We shall provide "after sale service" and the replacement of any part(s) of the equipment or rectification of defects of work of the equipment will be free of cost. The replacement of the parts shall be arranged by us, at our own cost and responsibility. We undertake that the above guarantee/ warranty shall begin only from the date of installation, commissioning and handing over the equipment in working order. The benefit of change in dates of the guarantee/warranty period shall be in the interest of the user/your Institute.
- ii) During the warranty period, we shall provide at least three preventive maintenances visits & all breakdown services without any charges.
- iii) Uptime Guarantee: During the guarantee/warranty period, we will be responsible to maintain the equipment in good working condition for a period of 328 days (i.e., 90% uptime) in a block of 365 days. All the complaints will be attended by us within 5 days of receipt of the complaint in our office. In case there is delay of more than 5 days in attending to a complaint from our side then you can count the number of days in excess of the permissible response time in the downtime.
- iv) We certify that the equipment being offered/quoted is the latest model and that spares for the equipment will be available for a period of at least 5 years and we also guarantee that we will keep the Institute informed of any up-date of the equipment over a period of 5 years.
- v) We guarantee that we will supply spare parts if and when required on agreed basis for an agreed price. The agreed basis could be an agreed discount on the published catalogue price or an agreed percentage of profit on the landed cost.
- vi) We guarantee to the effect that before going out of production of spare parts, we will give adequate advance notice to you so that you may undertake to procure the balance of the life time requirements of spare parts.
- vii) We guarantee the entire unit against defects of manufacture, workmanship and poor quality of components.

Date:
Signatory

Place

Authorised

(With Seal)



MANDATE FORM FOR PAYMENT

Sr. No.	Supplier Details	
1	Vendor Name	
2	Father/ Husband Name	
3	DOB	
4	PAN Number (Copy provided)	
5	Aadhaar Number	
6	TIN Number	
7	GST No.(Copy provided)	
9	Address Line1	
10	City	
11	Country	
12	State	
13	District	
14	Pin code	
15	Mobile No.	
16	Phone	
17	Email	
18	Bank Name	
19	IFSC Code	
20	Account Number	
21	Others	

Bidder(s)/Authorized Signatory (ies)



DECLARATION SHEET

We..... hereby certify that all the information and data furnished by our organization with regard to this tender specification are true and complete to the best of our knowledge. I have gone through the specification, conditions and stipulations in details and agree to comply with the requirements and intent of specification. This is certified that our organization has been authorized (Copy attached) by the OEM to participate in Tender. We further certified that our organization meets all the conditions of eligibility criteria laid down in this tender document. Moreover, OEM has agreed to support on regular basis with technology / product updates and extend support for the warranty.

We, further specifically certify that our organization has not been Black Listed/De Listed or put to any Holiday by any Institutional Agency/ Govt. Department/ Public Sector Undertaking.	NAME & ADDRESS OF THE Vendor/ Manufacturer/ Agent
1. Phone	
2. FAX	
3. E-mail	
4. Contract person Name	
5. Mobile Number	
6. GST Number	
7. PAN Number	

